WNS recognized as a 'Leader' in the ISG Provider Lens™ Insurance BPO Services U.S. Quadrant Report for 2020

WNS has been recognized as a 'Leader' in the ISG Provider Lens™ Insurance BPO Services U.S. Quadrant Report for 2020 across Life and Retirement (L&R), Property and Casualty (P&C), and Third-party Administration (TPA) services. WNS' domain expertise, digital, hyper-automation, analytics and data science capabilities were cited as key differentiators in the report analyzing the US insurance market.

WNS' strong actuarial practice, and solutions underpinned by Robotic Process Automation (RPA) and Artificial Intelligence (AI), complement its 20+ years of experience in the L&R space, according to the report. Similarly, the company's innovative approach to automating and managing business processes is driving digital transformation across the end-to-end insurance value chain for P&C clients. As an emerging 'Leader' in TPA services, WNS is leveraging digital, automation, analytics and data science to further enhance its offerings.

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Insurance BPO Services

TPA Services

Leader U.S.



Quadrant Study

