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ZUBIN DUBASH APPOINTED GROUP CFO AT WNS GLOBAL SERVICES

To be a key member of the WNS Leadership Team

Mumbai, August 23, 2004 – WNS Global Services takes an important step in strengthening its leadership position in the BPO industry by adding Zubin Dubash as the Group Chief Financial Officer.

A Wharton Business School graduate, Mr. Dubash will be responsible for financial and risk management, corporate development and strategic planning functions and will be a key member of the WNS Leadership Team.

Mr. Dubash joins WNS Global Services from the Indian Hotels Company Ltd (Taj Group of Hotels) where he served as the Executive Director and was a Member on the Board of Directors. Mr. Dubash was responsible for a number of functions including finance, strategic planning, business development and operations management of some of the business divisions. Prior to IHCL, Mr. Dubash was with Tata Sons Ltd. where he advised the Tata Group companies on their corporate finance activities including raising finances in the international markets and M&A opportunities. Mr. Dubash was a key player in the acquisition of Tetley Tea, one of the largest cross border acquisitions made by an Indian company.

Mr. Dubash has considerable international business experience and has worked in the US, the UK and in India. At Corning Inc. New York, he was a Business Development Specialist responsible for creating new business opportunities in the Asia Pacific region. In addition, Mr. Dubash worked with Ernst and Young in London where he completed his Chartered Accountancy. Mr. Dubash has over 24 years of rich national and international business experience, specializing in the areas of finance and business development.

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Neeraj Bhargava, Group CEO WNS Global Services said, “We are very excited to have Zubin join our leadership team as the Group CFO. He is a seasoned professional with tremendous breadth and depth of experience; a global citizen who has worked in the US, UK and India; and very complimentary in skills and talent to a very talented team at WNS. As we look to continued growth and expansion of our capabilities and businesses, Zubin's experience in finance and risk management, developing large customer partnerships, making acquisitions and being a part of a well established listed company will be very relevant.”

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About WNS Global Services – www.wnsgs.com

WNS Global Services is a leading Business Process Outsourcing (BPO) company. Backed by its world-class infrastructure and best-of breed-technology, the ISO-9001 compliant WNS has an impressive track record of delivering exceptional bottom line impact to its clients. WNS offers complex customer service, data management functions and industry specific back office transaction processing services to Global 500 companies. WNS' infrastructure can support over 8,500 employees at its strategically located global delivery centres. Its offices in New York (USA) and London (UK) support client transition and ongoing client management.

CONTACT: **Smita Gaikwad**
Corporate Communications
WNS Global Services
Email: smita.gaikwad@wnsgs.com
Tel: +91 22 5597 6100/461