

FOR IMMEDIATE RELEASE

**WNS Global Services Signs Business Process Outsourcing Agreement
with Scandanavian Airlines, SAS**

Agreement Confirms WNS as Leading BPO Provider for the Airline Industry

London – December 17, 2003 - WNS Global Services (WNS), a leading global Business Process Outsourcing (BPO) provider, today announced the signing of a Business Process Outsourcing (BPO) agreement with leading Scandinavian Airlines, SAS for part of its revenue accounting function.

Scandinavian Airlines, SAS selected WNS Global Services to serve as its offshore BPO partner to deliver a cost efficient revenue accounting solution. Pursuant to the agreement, SAS has contracted WNS to fulfill its intentions of relocating parts of the company's revenue accounting to India.

As the leading provider of business process outsourcing services to the Aviation, Travel and Transportation industries, WNS works with twelve airlines providing a range of airline-related services including passenger revenue accounting, passenger operations, cargo operations, fare filing and customer relationship management.

"WNS brings to our relationship with SAS a track record of airline experience and success in transitioning critical business functions to our Indian operations," said Steve Dunning, WNS Airline Practice Head and MD WNS Global Services UK. "SAS's selection of WNS further validates our leadership position and history of delivering bottom line impact to clients within the airline BPO vertical market".

Scandinavian Airline Systems, a part of SAS Group, is the leading airline in Scandinavia. The company serves as the joint carrier of Sweden, Denmark and Norway. With a fleet of some 160 aircraft Scandinavian Airlines, operates around 750 departures a day transporting over 20 million passengers each year to more than 70 destinations in 25 countries globally.

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About WNS Global Services - www.wnsgs.com

WNS Global Services is a leading Business Process Outsourcing (BPO) company. Backed by its world-class infrastructure and best-of breed-technology, the ISO-9001 compliant WNS has an impressive track record of delivering exceptional bottom line impact to its clients. WNS offers complex customer service and data management functions and industry specific back office transaction processing services to Global 500 companies. WNS's infrastructure can support over 7,500 employees at its strategically located global delivery centers. Its offices in New York (USA) and London (UK) support client transition and ongoing client management.

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