



FOR IMMEDIATE RELEASE

*WNS Global Services wins 'HR Excellence Award' at  
The Asia Pacific BPO HR Summit.*

***The National Institute of Personnel Management (NIPM) & Mindspace Human Capital  
presented WNS with the award amongst 25 BPO companies***

**Mumbai, November 30, 2005** – WNS Global Services, India's leading Business Process Outsourcing (BPO) firm, today announced that it has been awarded the HR excellence award by The National Institute of Personnel Management (NIPM) for its outstanding human resource practices. WNS Global Services was ranked as No. 1 among 25 BPO companies that participated.

The National Institute of Personnel Management (NIPM) & Mindspace Human Capital co-hosted the "Asia Pacific BPO HR Summit" and announced the HR Excellence Award recognizing organizations and individuals. NIPM is the leading association of HR, IR, and personnel executives in India with a membership of 11,000. With 52 chapters the forty year-old organization is headquartered in Kolkatta.

"Asia Pacific BPO HR Summit" is the largest meet of HR professional in which National Institute of Personnel Management (NIPM) attempted to recognize outstanding Human Resource Professionals and Practices through Awards for HR Excellence, initiated at the national level.

Parul Dubey, Senior Vice President, HR & Organisational Development, WNS Global Services says, "We are absolutely thrilled to win the HR Excellence Award at the Asia Pacific BPO HR Summit. This coveted award recognizes the crucial role of HR within the most emerging industry i.e. BPO. We were appreciated not only for our HR practices but also for our focus on Talent Development, our Metrics, our initiative on Knowledge Management and e-learning. The award is truly an honor for our HR team and their outstanding contribution to 8,500 professionals at WNS."



Besides, the HR Excellence Award, the other categories of awards were "Organization with Best Leadership Development Practices", "Organization with Best People Strategy & Engagement Practices" and "Emerging HR Leadership".

While 25 teams participated from all across the country, the selection process for the award was tedious. The first round was a white paper presentation on 5 topics pre-decided by the committee. Five companies were shortlisted for the second round which was a presentation (in stipulated timeframe of 30 minutes) to the jury on a model that was predesigned. The HR teams of the respective companies were adjudged by the independent jury consisting of eminent and experienced HR professionals drawn from different sectors and also the key members of the NIPM committee.

The HR Excellence Awards was launched at the BPO HR Summit 2005 that was held in Mumbai on 18th & 19th November 2005. The award provided a platform for HR professionals from the BPO space to come together and celebrate their achievements in the management and development of human capital. These awards are a showcase of the best HR talent in the Asia Pacific region and honors HR professionals for their outstanding contributions in creating a high performing workforce for the future.

Besides, the HR Excellence Award, WNS has won various awards and recognition over the years. WNS was ranked as the number one BPO in the country by NASSCOM for two consecutive years i.e. June 2005 and June 2004. WNS was also recognized as One of the Top 20 emerging companies in India by Business Today magazine (Nov,'05); Named "Best Performing BPO Provider" and the 'Leader in Human Capital Development' by Managing Offshore and NeIT in January 2005 and by BPOrbit magazine (Dec. '03); ranked at No.3 as 'Most Respected ITES Company' by Business World magazine (Nov. '04).

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**ABOUT WNS**

WNS Global Services manages and operates critical business processes for leading global companies. We have a proven track record of creating value for our clients and using our domain expertise in industries such as travel, insurance, knowledge services, healthclaims and mortgage services. Our experienced and diverse leadership team is complemented by over 8,500 professionals working on a world class 4000 workstation infrastructure. We are passionate about building a market leading company highly valued by our customers, associates, business partners, investors and communities.

**ABOUT NIPM**

The National Institute of Personnel Management is now the only all-India body of professional managers engaged in the profession of personnel management, industrial relations, labour welfare, training and HRD in the country. With its National Office at Kolkata, NIPM has a total membership of more than 11,000 spread over 52 Chapters all over the country.

**ABOUT MINDSPACE HUMAN CAPITAL**

Mind Space Human Capital Services provides a range of HR solutions to its Clients in the Human Resource outsourcing space, which ranges from Recruitment, Training, Temp Staffing, Screening & HR advisory services.

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